Shoreditch Park
Primary School
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Headteacher: Penny Smith
Deputy Headteacher: Kathryn Green
Deputy Headteacher for Inclusion: Claire Deegan
Assistant Headteacher: Joanne Byrne

Inclusion Manager: Claire Keady
School Business Leader: Georgia Caton

2nd November 2026

Dear Parents and Carers,

This year, Shoreditch Park Primary School is introducing Arbor, our new communication app. We have launched with Nursery and Reception families, and are now extending to year 1 from the 9th November 2026.
Arbor will be the main electronic way we communicate with you, so it is important that you download the app and activate your account this week.

What will Parents and Carers use Arbor for?
Through the Arbor Parent App, you will receive important messages and updates such as:

- Weekly updates about your child's learning and provision
- Notifications about any first aid your child receives
- Forest School and other activities
- School trip information
- Parents' Evening information and booking
- Breakfast Club and After School Club payments (launching in January 2027)

How do I get started?
Please follow the instructions in your Arbor welcome email to activate your account. If you cannot see the email, please check your junk or spam folder.
If you have not received a welcome email, download the Arbor Parent App, select 'Forgotten Password?' and enter the email address you have registered with the school. Follow the instructions sent to your email to create your password and log in.
Further guidance can be found here.

Need help with Arbor?

We will be offering an Arbor drop-in support service every day this week for any parents and carers who need help setting up or accessing their account. You can drop in at 9.10am, 3.00pm or 5.20pm each day. A member of the school team will be available to support you.

If you have any difficulties setting up your account, or your email address has changed, please contact the school office.

Kind regards,

Shoreditch Park Primary School